



MITRATECH

## **DataStoreDSX ECM Upgrade in Progress....** **at one of the Leading Banks in Trinidad & Tobago**

*Tuesday 19<sup>th</sup> February 2019 – Port of Spain*

DataStore was first implemented in 1995 at the Bank to archive and retrieve computer generated information such as statements and internal reports. The Bank is now the leading Caribbean Bank with an annual turnover of over 1 Billion dollars.

With several upgrades over the last 24 years, the Bank is currently upgrading to the latest DataStoreDSX version. This implementation will ensure that the Bank is using the latest version of the application with the improved processing and with enhanced Branch Users' experience with the new features and functions available.

The Bank aims to build rewarding and sustainable relationships through a highly engaged team, versatile and secure technology, and innovative financial services. DSX provided new and modern technology features and functions that would improve business processes, increase operational efficiencies, and increase customer service & satisfaction for all their branch locations and subsidiaries.

Connor Blake, Director, Alliances & Partnerships at Mitratesch, said ***"We are proud to have been a part of this journey with Savannah Computing and one of the leading financial services groups in Trinidad & Tobago Bank over the last 24 years. We look forward to meeting their evolving strategic business requirements into the future. The combination of our DataStoreDSX document management solution, coupled with Savannah expertise and long-term relationships with Trinidad & Tobago banks, can only help further establish DataStoreDSX as the de facto standard for Enterprise Content Management in the region."***

DataStoreDSX is a comprehensive Enterprise Content Management software solution, built using a combination of the latest Microsoft technologies and the experience gained having been a leader in this sector for over 20 years.

DataStoreDSX delivers end-to-end control of all the content across an organization, regardless of its original form whether that be: Scanned documents, text files, images, word documents, emails, print streams and spreadsheets - many enterprises today are struggling with content chaos.



MITR^TECH

**About Savannah Computing Limited**

Savannah Computing is a software and services company based in Port of Spain, Trinidad that provides financial products and consulting services to the major financial and business sectors in the Caribbean.

**About Mitrtech**

Mitrtech is a proven global technology partner for corporate legal and compliance professionals seeking to raise productivity, control expense, and mitigate risk by deepening organizational alignment, increasing visibility, and spurring collaboration across the enterprise.

We partner with our clients to design, develop, deliver and support the best legal and compliance software products available, so their departments can become a hub of efficiency, innovation, and excellence for the entire organization.

*Note: Due to client confidentiality, we are unable to reveal the name of the Bank.*